

Due to the high demand for emergency services, wait times are extremely variable and may be extended.

Caring for the Most Critical Patients First

Triage Priority Levels 1, 2, 3

TRIAGE LEVEL 1 EMERGENCY

Pets will be triaged on arrival*:

- Birthing difficulties
- Bleeding (excessive)
- Bloat (GDV)/swollen abdomen
- Blocked cat/unable to urinate
- Breathing difficulty/choking
- Collapse
- Eye trauma
- Heatstroke
- Hit by car
- Seizures (active)
- Severe allergic reactions
- Snake bite
- Shock
- Toxin ingestion
- Trauma

*Partial list – please discuss your pet's situation with our team.

TRIAGE LEVEL 2 URGENT

Wait times may vary based on the amount of Level 1 cases:

- Bowel obstruction/constipation
- Broken bone
- Coughing
- Diarrhea
- Hind limb paralysis
- Hives/facial swelling
- Laceration
- Vomiting/retching

TRIAGE LEVEL 3 IMPORTANT

Wait times may be prolonged based on the amount of Level 1 and Level 2 cases:

- Abscess
- Anorexia/not eating
- Blood in urine
- Chronic diseases
- Ear infection
- Eye irritation
- Generalized pain/restless
- Lameness
- Minor wounds
- Skin conditions

Please advise the front desk if the condition of your pet significantly changes while you are waiting.

What We Ask of You.

We know you are waiting and ask that you approach our healthcare providers with the same kindness and respect that you treat your family and friends. Your support is greatly appreciated. Thank you in advance for allowing us the privilege of caring for your precious pet.